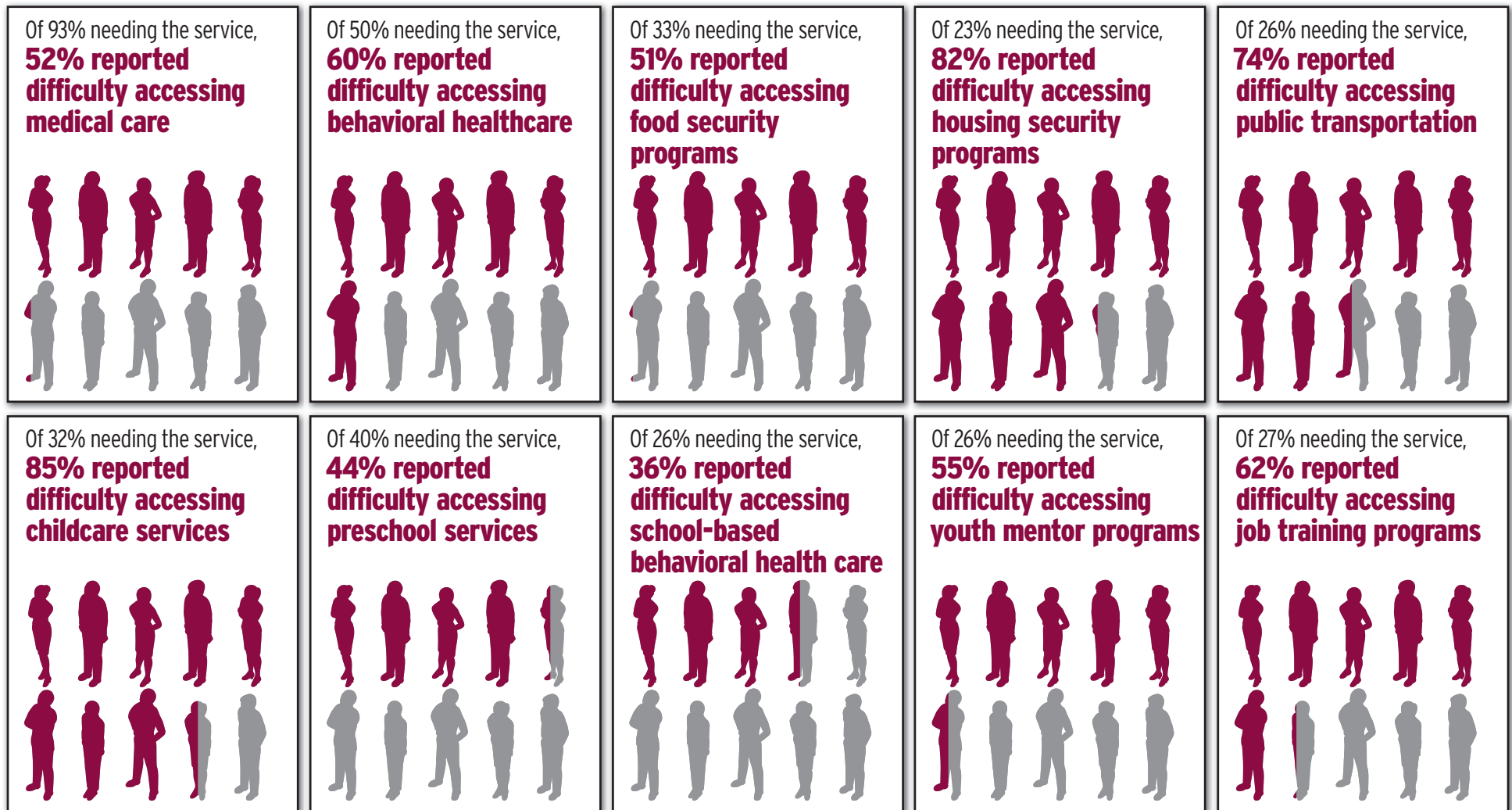


100% McKinley County Survey Report: Identifying Barriers to Vital Services, 2024

This survey asked residents about their access to the ten vital services for surviving and thriving—including timely health care. This report serves to identify barriers to the services that keep residents healthy, safe, self-sufficient and empowered to thrive.



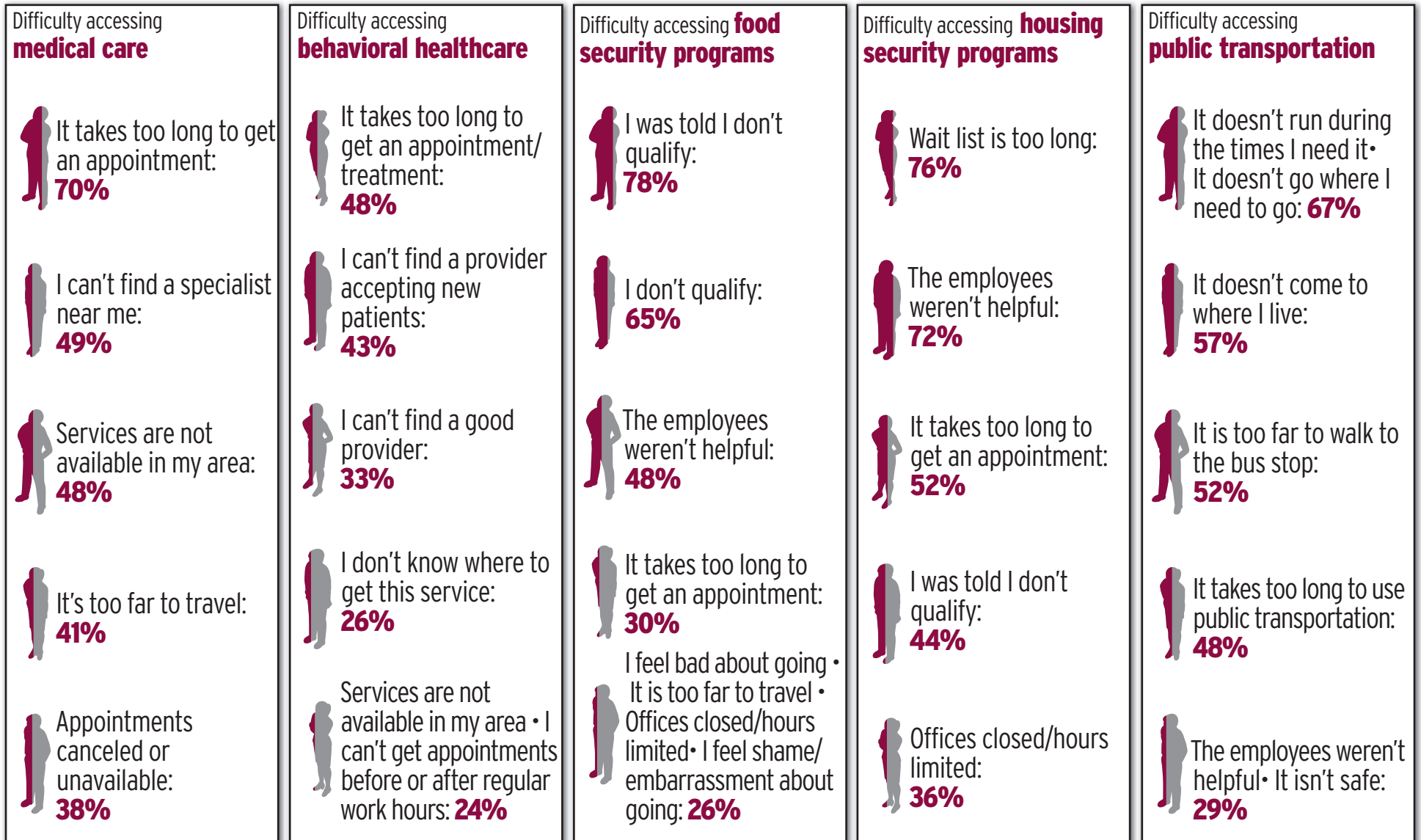
The 100% New Mexico Initiative's Vision and Mission

Our mission is to ensure that 100% of our county's children, students and families can access the ten vital services for surviving and thriving. To achieve this goal, we use the 100% Community model to identify service barriers and build local organization's capacity to address needs and promote health, safety, resilience and self-sufficiency.



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The 100% McKinley County Initiative's survey identifies the top barriers to accessing 10 vital services for surviving.



Services for survival can literally mean the difference between quality of life or trauma, illness, injury, and fatalities. Today, families face barriers to services.

The 100% McKinley County Initiative's survey identifies the top barriers to accessing 10 vital services for thriving.

Difficulty accessing **childcare services**

 I don't know where to get this service: **7**

 Costs too much • I can't find a quality provider: **6**

 I am uncomfortable with someone I don't know watching my child • The times for the program do not fit my schedule • Wait list is too long: **4**

 Registration occurs at a time I can't go • I don't know much about this service: **2**

*Percent omitted due to small sample size (n<20)

Difficulty accessing **preschool services**

 Wait list is too long: **4**

 I don't know where to get this service • I don't know much about this service • The times for the program do not fit my schedule • Costs too much • I can't find a quality preschool provider • Registration occurs at a time I can't go: **2**

 I am uncomfortable with someone I don't know watching my child • Offices closed/ hours limited: **1**

*Percent omitted due to small sample size (n<20)

Difficulty accessing **school-based behavioral health care**

 They don't offer the type of services my child needs • There aren't enough counselors or mental health professionals at the school: **3**

 Wait list is too long • My child's school doesn't offer this service: **2**

 It takes too long to get an appointment: **1**

*Percent omitted due to small sample size (n<20)

Difficulty accessing **youth mentor programs**

 I don't know where to get this service: **4**

 Wait list is too long: **3**

 Offices/schools closed: **2**

 We don't have reliable transportation • I feel uncomfortable when my child interacts with someone I don't know well • No internet access: **1**

*Percent omitted due to small sample size (n<20)

Difficulty accessing **job training programs**

 I don't know where to get this service • It's too far to travel: **43%**

 They don't offer the type of training I want: **29%**

 Offices closed/ hours limited • I don't have reliable transportation • The employees weren't helpful: **24%**

 I don't qualify • Training times don't work for me • No internet access: **19%**

The services for thriving strengthen the health, safety, education, and quality of life of children, students and families. Today, those services may be out of reach.

**100%
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How the 100% McKinley County Initiative Survey was conducted.

The 100% McKinley Team launched the survey between September 2024 and February 2026. The surveys were available in Spanish and English, online and on paper. The county organizers promoted the survey through personal contacts, community events, and locations providing services, such as medical and behavioral health centers and food distribution sites. The survey was also distributed through school district, city, and county outreach methods. An initial sample of 182 survey responses was collected (119 online and 63 on paper). After eliminating responses from those who did not consent, did not answer any service-related questions, or reported living in another county, the final sample consists of 164 valid respondents (101 online and 63 on paper). The survey aims to understand the level of need and access to basic surviving and thriving services. We hope the results serve as a jumping-off point, providing insight into areas that may merit further exploration.

Respondents' Neighborhood of Residence

Neighborhood	N	Percent
McKinley County	158	96%
Apache County, Arizona	3	2%
Other, please specify:	1	1%
Cibola County	1	1%
San Juan County	1	1%

100% of McKinley County's residents can thrive.

The groundbreaking 100% McKinley County initiative is working to ensure that all families in the county have access to the 10 vital services for surviving and thriving:

- Medical/Dental Care
- Behavioral Healthcare
- Food Security Programs
- Housing Security Programs
- Transportation
- Parent Supports
- Early Childhood Learning Programs
- Community Schools with family services
- Youth Mentor Programs
- Job Training

100% McKinley is showing our commitment to 100% of our families by building 10 action teams around the 10 vital services that determine the quality of life for residents. We are making a system-wide change, creating a seamless system of family services where 10 service sectors are working in alignment with local networks of organizations. We are transforming the adverse social determinants of health into the positive determinants by ensuring vital services.

For more information about the 100% McKinley initiative and the survey results, visit www.100nm.org/mckinley

