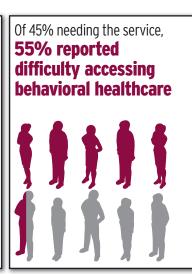
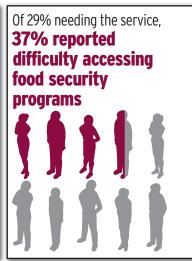
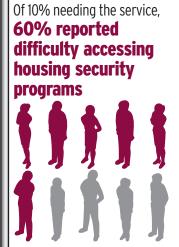
### 100% Socorro County Survey Report: Identifying Barriers to Vital Services, 2023

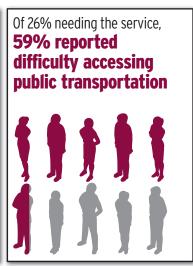
This survey asked residents about their access to the ten vital services for surviving and thriving–including timely health care. This report serves to identify barriers to the services that keep residents healthy, safe, self-sufficient and empowered to thrive.



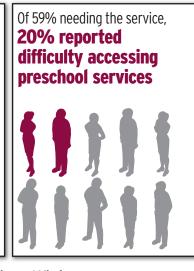


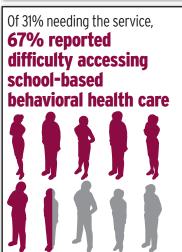


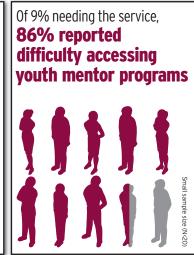


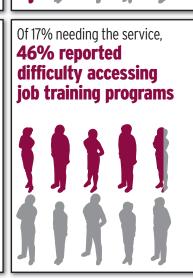












#### The 100% New Mexico Initiative's Vision and Mission

Our mission is to ensure that 100% of our county's children, students and families can access the ten vital services for surviving and thriving. To achieve this goal, we use the 100% Community model to identify service barriers and build local organization's capacity to address needs and promote health, safety, resilience and self-sufficiency.







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## The 100% Socorro County Initiative's survey identifies the top barriers to accessing 10 vital services for surviving.

Difficulty accessing **medical care** 

It takes too long to get an appointment: **61%** 

I can't find a specialist near me: **38%** 

I can't find a provider accepting new patients:

I can't find a quality provider:

Costs too much: **30%** 

Difficulty accessing **behavioral healthcare** 

It takes too long to get an appointment: **56%** 

I can't find a quality provider:

I can't find a provider accepting new patients: 39%

(TIE) Appointment times don't work for me • I can't find a specialist near me: 33%

Costs too much:

Difficulty accessing **food security programs** 

I was told I don't qualify:

I don't qualify:

Wait list is too long:

(TIE) I feel worried or afraid about going • It takes too long to get an appointment: 8%

(TIE) I don't have reliable transportation •
I feel bad about going:
5%

Difficulty accessing **housing** security programs

Wait list is too long: **64%** 

I was told I don't qualify:

I don't qualify: **32%** 

It takes too long to get an appointment:

(TIE) I don't know where to get this service • I feel bad about going: 9% Difficulty accessing **public transportation** 

Doesn't run during the times I need it: 61%

Doesn't go where I need to go:

It doesn't come to where I live:

I don't know where to get this service: **37%** 

It takes too long to use public transportation: **34%** 

Services for survival can literally mean the difference between quality of life or trauma, illness, injury, and fatalities. Today, families face barriers to services.







# The 100% Socorro County Initiative's survey identifies the top barriers to accessing 10 vital services for thriving.

Difficulty accessing childcare services

Costs too much: **65%** 

I can't find a quality provider:

I don't know where to get this service:

Wait list is too long: **38%** 

The times for the program do not fit my schedule:

Difficulty accessing **preschool services** 

Wait list is too long:

(TIE) Costs too much • I can't find a quality preschool provider:

The times for the program do not fit my schedule:

I don't know where to get this service:

(TIE) I don't have reliable transportation • It's too far to travel • They don't speak my language: 1 Difficulty accessing

school-based behavioral health care

There aren't enough counselors or mental health professionals at the school: **88%** 

They don't offer the type of services my child needs:

My child's school doesn't offer this service:

It takes too long to get an appointment: 18%

Wait list is too long: **6%** 

Difficulty accessing **youth mentor programs** 

I don't know where to get this service:

(TIE) I feel
uncomfortable with
my child interacting
with someone I don't
know well • Wait list is
too long: 2

Difficulty accessing **job training programs** 

They don't offer the type of training I want:

I don't know where to get this service: **30%** 

It's too far to travel/ walk to the bus stop: **26%** 

(TIE) Appointment/ training times don't work for me • I was told I don't qualify:

Costs too much:

The services for thriving strengthen the health, safety, education, and quality of life of children, students and families. Today, those services may be out of reach.







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### How the 100% Socorro County Initiative Survey was conducted.

This document contains general results from the 100% Community Survey of Socorro County, NM, conducted between November 2022 and March 2023. An initial sample of 492 survey responses were collected either in Qualtrics or on paper. After eliminating responses from those who did not consent, did not answer any service-related questions, and/or reported living in another county, the final sample consists of (N=442) respondents. Results within this document include sample demographics and tests for sample representativeness, reported need for and access to basic services, and feelings about family support. In another document, we explore chi-square tests for possible differences in need and accessibility based on demographic measures. All analyses were performed in Knime & SPSS.

#### Respondents' Neighborhood of Residence

Neighborhood	N	Percent	Neighborhood	N	Percent
Socorro (county seat)	361	82.4%	Escondida	4	0.9%
Lemitar	22	5.0%	Alamillo	1	0.2%
Other, please specify:	11	2.5%	Chamizal	1	0.2%
Magdalena	10	2.3%	Bernardo	1	0.2%
Polvadera	10	2.3%	Bingham	1	0.2%
San Antonio	6	1.4%			
Luis Lopez	5	1.1%			
San Acacia	5	1.1%			

#### 100% of Socorro County's residents can thrive.

The groundbreaking 100% Socorro County initiative is working to ensure that all families in the county have access to the 10 vital services for surviving and thriving:

- Medical/Dental Care
- Behavioral Healthcare
- Food Security Programs
- Housing Security Programs
- Transportation
- Parent Supports
- Early Childhood Learning Programs
- Community Schools
- Youth Mentor Programs
- Job Training

100% Soccoro is showing our commitment to 100% of our families by building 10 action teams around the 10 vital services that determine the quality of life for residents. We are making a system-wide change, creating a seamless system of family services where 10 service sectors are working in alignment with local networks of organizations. We are transforming the adverse social determinants of health into the positive determinants by ensuring vital services.

For more information about the 100% Socorro initiative and the survey results, please contact 100Socorro@nmt.edu.





