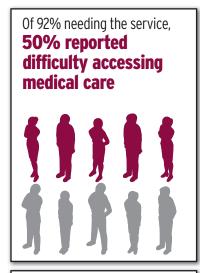
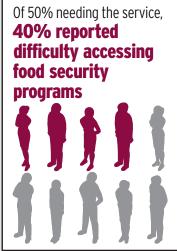
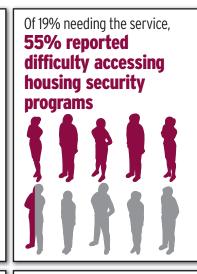
100% Chaves County Survey Report: Identifying Barriers to Vital Services, 2023

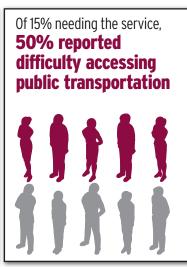
This survey asked residents about their access to the ten vital services for surviving and thriving–including timely health care. This report serves to identify barriers to the services that keep residents healthy, safe, self-sufficient and empowered to thrive.



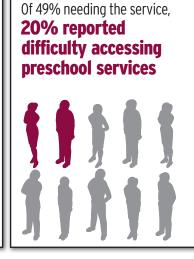




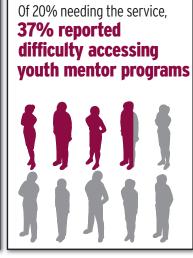


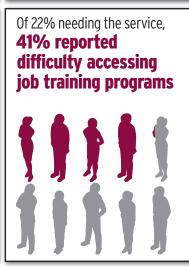












The 100% New Mexico Initiative's Vision and Mission

Our mission is to ensure that 100% of our county's children, students and families can access the ten vital services for surviving and thriving. To achieve this goal, we use the 100% Community model to identify service barriers and build local organization's capacity to address needs and promote health, safety, resilience and self-sufficiency.







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The 100% Chaves County Initiative's survey identifies the top barriers to accessing 10 vital services for surviving.

Difficulty accessing **medical care**

It takes too long to get an appointment: **61%**

Costs too much: **35%**

I can't find a quality provider:

I can't find a specialist near me:

They don't accept my insurance: **28%**

Difficulty accessing **behavioral healthcare**

It takes too long to get an appointment: **56%**

I can't find a quality provider:

I can't find a provider accepting new patients:

I don't know where to get this service:

Costs too much: **26%**

Difficulty accessing **food security programs**

I was told I don't qualify: 63%

I don't qualify: **38%**

It takes too long to get an appointment:

I feel bad about going:

Wait list is too long:

Difficulty accessing housing security programs

Wait list is too long:

I was told I don't qualify: 32%

(TIE) I don't know where to get this service • Takes too long to get an appointment:

I don't qualify: 20%

I don't have reliable transportation:

Difficulty accessing **public transportation**

Doesn't go where I need to go:

Doesn't run during the times I need it:

It's too far to walk to the bus stop: **36%**

(TIE) It doesn't come to where I live • It takes too long:

(TIE) Costs too much • I don't know where to get this service • It isn't safe: **10%**

Services for survival can literally mean the difference between quality of life or trauma, illness, injury, and fatalities. Today, families face barriers to services.







The 100% Chaves County Initiative's survey identifies the top barriers to accessing 10 vital services for thriving.

Difficulty accessing childcare services

Costs too much: **62%**

Wait list is too long: **51%**

I can't find a quality provider:

The times for the program do not fit my schedule:

19%

I don't know where to get this service:

Difficulty accessing **preschool services**

Wait list is too long: **40%**

I can't find a quality preschool provider:

Costs too much: 33%

I don't have reliable transportation:

The times for the program do not fit my schedule:

17%

Difficulty accessing

school-based behavioral health care

Not enough counselors or mental health professionals at the school: **46%**

They don't offer the type of services my child needs:

(TIE) It takes too long to get an appointment • My child's school doesn't offer this service: **27%**

Wait list is too long: **24%**

(TIE) Costs too much •
They don't speak my
language • No internet
access: 5%

Difficulty accessing **youth mentor programs**

I feel uncomfortable with my child interacting with someone I don't know well: 8

(TIE) I don't know where to get this service • The program is not right for my child • Wait list is too long: 6

(TIE) Costs too much • We don't have reliable transportation:

(TIE) No internet access • They don't speak my child's language:

They don't speak my language: Difficulty accessing **job training programs**

They don't offer the type of training I want:

I don't know where to get this service:

It takes too long to get an appointment: **20%**

Appointment/training times don't work for me:

17%

(TIE) Costs too much • Nobody to watch my child during the training • I was told I don't qualify: **15%**

The services for thriving strengthen the health, safety, education, and quality of life of children, students and families. Today, those services may be out of reach.







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How the 100% Chaves County Initiative Survey was conducted.

The 100% Community Survey was conducted in Chaves County between December 2022 and June 2023. The 100% Community Survey measures need, quality, and access to basic surviving and thriving services in Chaves County. This document contains general results for all sample respondents.

An initial sample of 694 responses were recorded. After removing duplicate responses, responses from those who did not consent to complete the survey, responses from those who did not answer any questions about services, and any responses that appeared invalid, the final sample size used in this analysis is N=598 respondents.

Respondents' Neighborhood of Residence

Neighborhood	N	Percent	Neighborhood	N	Percent
Roswell southwest of 2nd and Main streets	136	22.90%	Dexter	37	6.20%
			Lake Arthur	16	2.70%
Roswell northeast of 2nd and Main streets	106	17.90%	Midway	15	2.50%
Roswell northwest of 2nd and Main streets	99	16.70%	Mesa	14	2.40%
			Greenfield	6	1.00%
Hagerman	81	13.70%	Elkins	6	1.00%
Roswell southeast of 2nd and Main streets	53	8.90%	Dunken	3	0.50%
			Elk	2	0.30%

100% of Chaves County's residents can thrive.

The groundbreaking 100% Chaves County initiative is working to ensure that all families in the county have access to the 10 vital services for surviving and thriving:

- Medical/Dental Care
- Behavioral Healthcare
- Food Security Programs
- Housing Security Programs
- Transportation
- Parent Supports
- Early Childhood Learning Programs
- · Community Schools with family services
- Youth Mentor Programs
- Job Training

100% Chaves is showing our commitment to 100% of our families by building 10 action teams around the 10 vital services that determine the quality of life for residents. We are making a system-wide change, creating a seamless system of family services where 10 service sectors are working in alignment with local networks of organizations. We are transforming the adverse social determinants of health into the positive determinants by ensuring vital services.

For more information about the 100% Chaves initiative and the survey results, visit www.100nm.org/chaves





