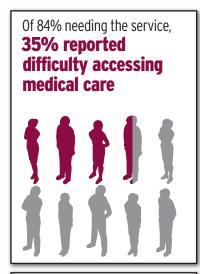
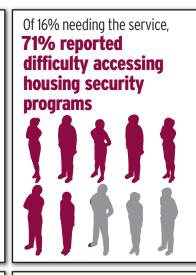
100% Valencia County Survey Report: Identifying Barriers to Vital Services, 2024

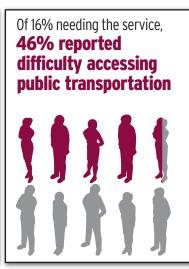
This survey asked residents about their access to the ten vital services for surviving and thriving–including timely health care. This report serves to identify barriers to the services that keep residents healthy, safe, self-sufficient and empowered to thrive.



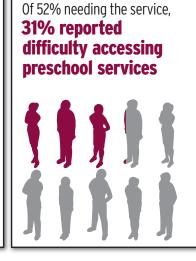




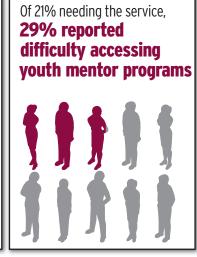


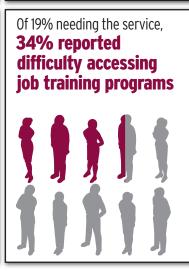












The 100% New Mexico Initiative's Vision and Mission

Our mission is to ensure that 100% of our county's children, students and families can access the ten vital services for surviving and thriving. To achieve this goal, we use the 100% Community model to identify service barriers and build local organization's capacity to address needs and promote health, safety, resilience and self-sufficiency.







BE BOLD. Shape the Future.
College of Agricultural, Consumer and Environmental Sciences
Cooperative Extension Service
Extension Family and Consumer Sciences

The 100% Valencia County Initiative's survey identifies the top barriers to accessing 10 vital services for surviving.

Difficulty accessing **medical care**

It takes too long to get an appointment: **52%**

I can't find a specialist near me: 37%

(TIE) Appointment times don't work for me / It's too far to travel:

I can't find a quality provider:

Costs too much: **25%**

Difficulty accessing **behavioral healthcare**

(TIE) I can't find a specialist near me / It takes too long to get an appointment: 49%

I can't find a quality provider:

It's too far to travel: **37%**

I don't know where to get this service:

Costs too much: **35%**

Difficulty accessing **food security programs**

I was told I don't qualify: 50%

I feel bad about going: **35%**

(TIE) I don't qualify / I feel worried or afraid about going: 29%

It's too far to travel:

Wait list is too long: **20%**

Difficulty accessing **housing security programs**

Wait list is too long: **76%**

I don't know where to get this service: 33%

I was told I don't qualify:

It's too far to travel: 22%

(TIE) I don't qualify / I feel worried or afraid about going: 20%

Difficulty accessing **public transportation**

It takes too long to use public transportation: **55%**

Public transportation doesn't run during the times I need it:

(TIE) It's too far to walk to the bus stop / Doesn't go where I need to go:

(TIE) It doesn't come to where I live / It isn't safe:

I don't know where to get this service:

Services for survival can literally mean the difference between quality of life or trauma, illness, injury, and fatalities. Today, families face barriers to services.







The 100% Valencia County Initiative's survey identifies the top barriers to accessing 10 vital services for thriving.

Difficulty accessing childcare services

Costs too much: **67%**

Wait list is too long: **37%**

It's too far to travel:

I can't find a quality provider: **25%**

The times for the program do not fit my schedule:

Difficulty accessing **preschool services**

It's too far to travel:

Wait list is too long: **34%**

Costs too much: 29%

I can't find a quality preschool provider: 23%

The times for the program do not fit my schedule:

Difficulty accessing

school-based behavioral health care

There aren't enough counselors or mental health professionals at the school: **63%**

(TIE) My child's school doesn't offer this service / Doesn't offer the type of services my child needs: 42%

Wait list is too long: **21%**

Costs too much:

(TIE) They don't speak my language / Don't speak my child's language: 11% Difficulty accessing **youth mentor programs**

They don't speak my language: **7**

(TIE) I don't know where to get this service / The program is not right for my child: 6

I feel uncomfortable with my child interacting with someone I don't know well: 5

They don't speak my child's language:

Costs too much:

Difficulty accessing **job training programs**

They don't offer the type of training I want:

47%

I don't know where to get this service:

Training times don't work for me:

27%

I don't have reliable transportation:

23%

I don't have anyone to watch my child during the training:

20%

The services for thriving strengthen the health, safety, education, and quality of life of children, students and families. Today, those services may be out of reach.







How the 100% Valencia County Initiative Survey was conducted.

The 100% Valencia Team launched the survey between July 2021 and May 2023. The surveys were available in Spanish and English, online and on paper. The county organizers promoted the survey through personal contacts, community events, and locations providing services, such as medical and behavioral health centers and food distribution sites. The survey was also distributed through school district, city, and county outreach methods. An initial sample of 559 survey responses was collected. After eliminating responses from those who did not consent, did not answer any service-related questions, or reported living in another county, the final sample consists of (N=505) valid respondents (184 online and 321 on paper). The survey aims to understand the level of need and access to basic surviving and thriving services. We hope the results serve as a jumping-off point, providing insight into areas that may merit further exploration.

Respondents' Neighborhood of Residence

Neighborhood	N	Percent	Neighborhood	N	Percent
Los Lunas	139	28%	Peralta	21	4%
Belen	102	20%	Casa Colorado	13	3%
Meadow Lake	45	9%	Highland Meadows	9	2%
Los Chavez	42	8%	Other, please specify:	6	1%
Bosque Farms	34	7%	Las Maravillas	5	1%
El Cerro Mission	34	7%	Tome	5	1%
Bosque	26	5%	Isleta	2	0%
Rio Communities	22	4%			

100% of Valencia County's residents can thrive.

The groundbreaking 100% Valencia County initiative is working to ensure that all families in the county have access to the 10 vital services for surviving and thriving:

- Medical/Dental Care
- Behavioral Healthcare
- Food Security Programs
- Housing Security Programs
- Transportation
- Parent Supports
- Early Childhood Learning Programs
- · Community Schools with family services
- Youth Mentor Programs
- Job Training

100% Valencia is showing our commitment to 100% of our families by building 10 action teams around the 10 vital services that determine the quality of life for residents. We are making a systemwide change, creating a seamless system of family services where 10 service sectors are working in alignment with local networks of organizations. We are transforming the adverse social determinants of health into the positive determinants by ensuring vital services.

For more information about the 100% Valencia initiative and the survey results, visit www.100nm.org/valencia





